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Mid-City Outreach Report

January-March 2022 Quarterly Report

	Quarter 1		Quarter 2		Quarter 3		Quarter 4		YTD		Total
	North Park	City Heights	North Park	City Heights	North Park	City Heights	North Park	City Heights	North Park	City Heights	Combined
Individuals Served per Quarter	23	20									
New Enrollments per Quarter	13	11							13	11	24
Clients new to HMIS	2	6							2	6	8

Demographics											
	Quarter 1		Quarter 2		Quarter 3		Quarter 4		YTD		Total
	North Park	City Heights	North Park	City Heights	North Park	City Heights	North Park	City Heights	North Park	City Heights	Combined
Male	9	6							9	6	15
Female	4	5							4	5	9
Transgender Male	0	0							0	0	0
Transgender Female	0	0							0	0	0

Subpopulations											
	Quarter 1		Quarter 2		Quarter 3		Quarter 4		YTD		Total
	North Park	City Heights	North Park	City Heights	North Park	City Heights	North Park	City Heights	North Park	City Heights	Combined
Chronically Homeless	13	7							13	7	20
Veteran	1	1							1	1	2

Services Provided											
	Quarter 1		Quarter 2		Quarter 3		Quarter 4		YTD		Total
	North Park	City Heights	North Park	City Heights	North Park	City Heights	North Park	City Heights	North Park	City Heights	Combined
Individuals receiving outreach services*	12	11									
Individuals receiving case management**	11	9									
Total Contacts	81	57							81	57	138

*Services related to basic needs and building rapport

**Ongoing assistance for high-need clients

Housing Outcomes											
	Quarter 1		Quarter 2		Quarter 3		Quarter 4		YTD		Total
	North Park	City Heights	North Park	City Heights	North Park	City Heights	North Park	City Heights	North Park	City Heights	Combined
Temporary	2	0							2	0	2
Permanent	5	1							5	1	6
Total Positive Exits	7	1							7	1	8

Temporary : Emergency Shelter, Safe Haven, Transitional Housing, SUD Treatment Facility, Homeless Prevention, Motel/Hotel, Inclement Weather Shelter

Permanent: PSH, RRH, Other PSH

Positive Exits: Emergency Shelter, Transitional Housing, Safe Haven, SUD Treatment Facility (in-patient), Homeless Prevention, RRH, PSH, Other PSH

Quarter 1 : 1/1/2022 - 3/31/2022

Quarter 2: 4/1/2022 - 6/30/2022

Quarter 3: 7/1/2022- 9/30/2022

Quarter 4: 10/1/2022-12/31/2022

Narrative

In this narrative section please note any special events, client highlights & success stories, challenges, and any other program issues of note. The narrative content relates to Mid-City Outreach Program affiliated clients.

Successful Outcomes:

- (Submitted by Pete Haggard): I met P in the parking lot of El Super in October of 2021 along with her dog Reba. She quickly became one of my favorite clients and I helped her get her social security card, an emotional support certificate for Reba, a VISPDAT housing assessment. Her life story could be a New York Time's Best Seller! She has overcome so much in life. She eventually received a match to the Saint Teresa of Calcutta permanent supportive housing property. Together we filled out all the required paperwork and documentation, and then we waited with fingers crossed for the background check to come through until, ultimately, she was approved. P is someone that would talk to me on the phone sometimes for over an hour to help with her emotional stability and to calm down her anxiety, etc. and so when she officially moved in on 2/15/22 we were ecstatic! P and Reba officially made it home, and better yet into a brand-new apartment. She now has on going case management and is doing amazing!
- (Submitted by Pete Haggard): N's story is another one about a woman and her dog. Her and "Baby," who rides in the back of her shopping cart, have been in North Park for over 14 years. She is one of the first people I met when starting my work in the neighborhood and, hopefully, a testament to persistent, person-centered outreach services. N was very hesitant at first to speak with me and we spent months getting to know each other. She also struggled to accept housing services when those finally became available. She was matched to two previous PSH opportunities but in both instances backed out before getting her keys, each time saying, "please don't give up on me Pete! I promise the next time I get matched I will go through with it." The third time she was matched she made good on that promise. This time she was matched to Saint Teresa of Calcutta, and the same time as one of her best friends from the neighborhood, and I made a point of bringing both of them to the building together for appointments with the property manager. After securing her state ID, social security card, and an emotional support certificate for Baby she signed her lease and moved into her new home.

Program Updates:

- One of the major successes for City Heights this quarter is that the three outreach specialists covering the area--Pete, Caleb and Lexi--have really begun to work as a team. Advantages we are beginning to see include capacity to engage larger groups of people in high-visibility areas, as well as respond to calls and provide quick solutions when warranted (PATH's Rapid Response Team has been able to assist with this as well). One result of this has been allowing Pete to focus more of his time on in-depth case management work.
- Mobile Homelessness Resolution Team City Heights/North Park outcomes during 2022 Quarter 1 (numbers for Caleb and Lexi)
 - Exits to permanent housing: 1
 - Exits to temporary housing: 6
 - Clients served: 54
 - Instances of service: 80

Events and Community Meetings:

- Mid-City Homeless Alliance
- Canyonlands - Working with Linda Pennington to accompany Canyonlands staff during cleanup events. Have attended one so far, have one scheduled for later this month, and considering routine schedule.
- Uptown Community Services

North Park



Individuals Receiving Outreach Services

12



Enrolled Clients

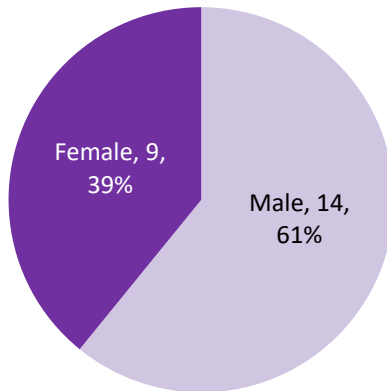
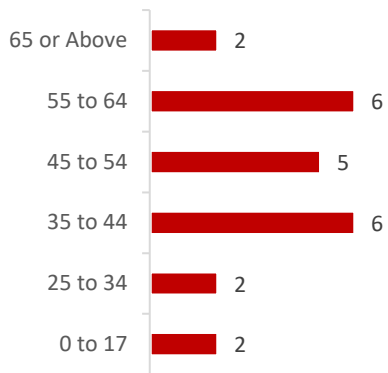
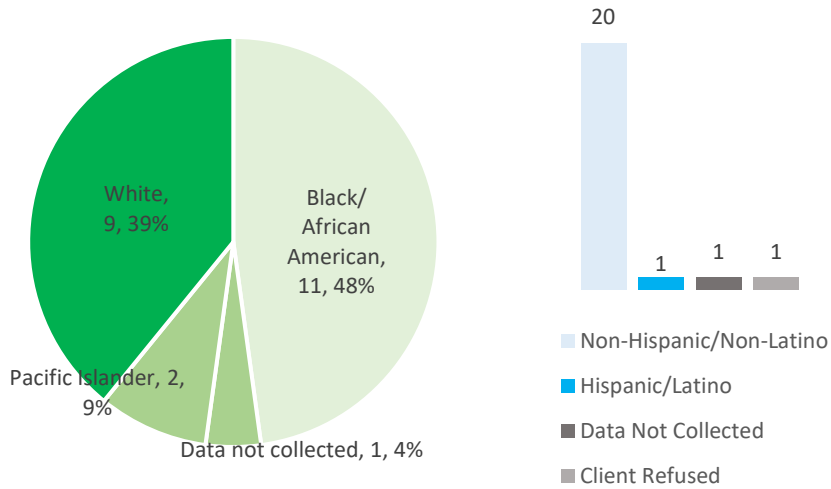
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Clients new to HMIS

2

ENGAGED CLIENTS DEMOGRAPHIC INFO



City Heights



Individuals Receiving Outreach Services

11



Enrolled Clients

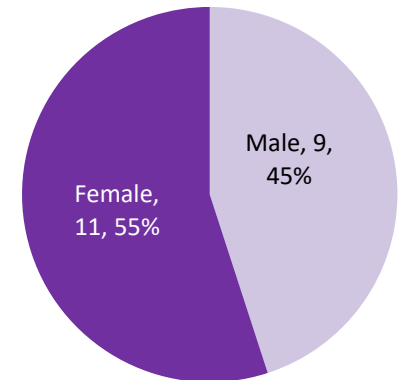
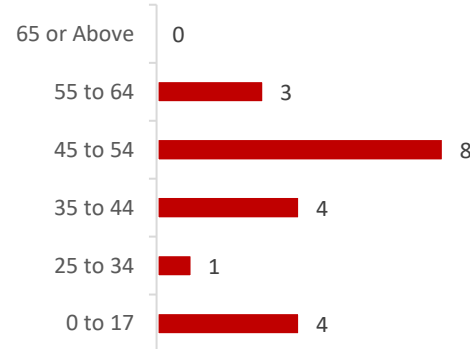
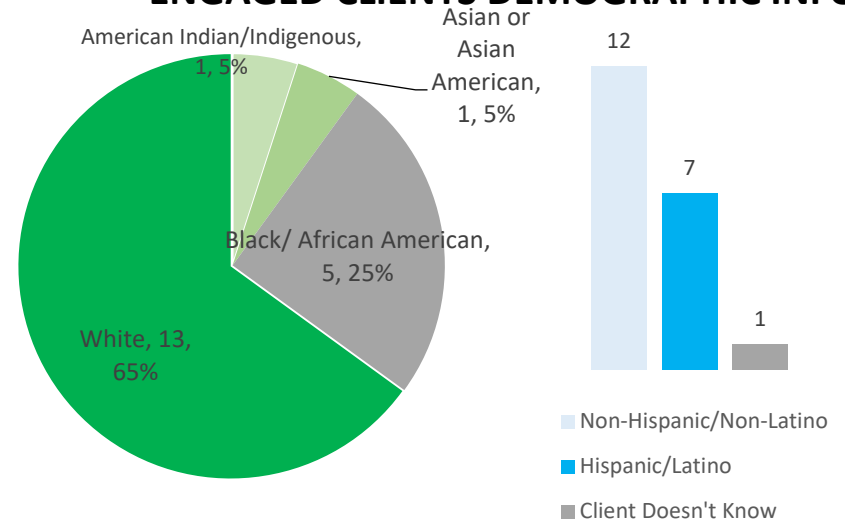
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Clients new to HMIS

6

ENGAGED CLIENTS DEMOGRAPHIC INFO



North Park



Permanent Housing

5



Temporary Housing

2

City Heights



Permanent Housing

1

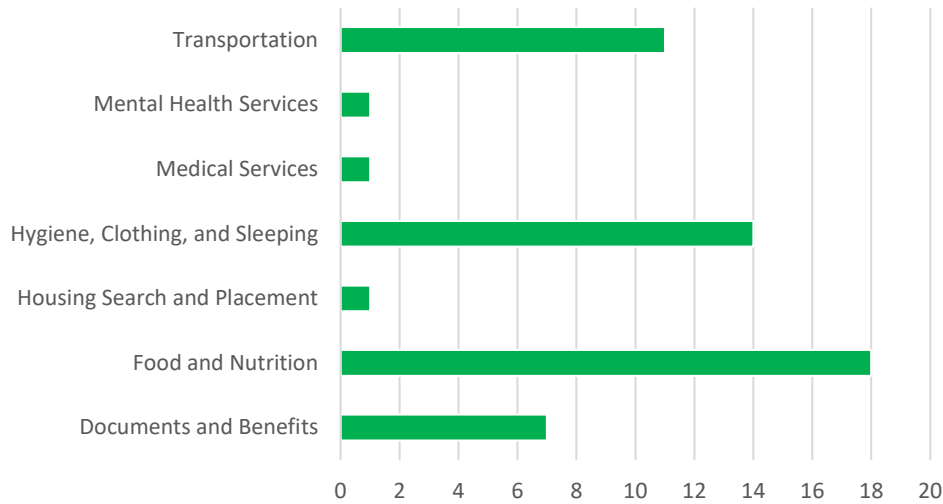


Temporary Housing

0

SERVICES PROVIDED

Services and Referrals*



Basic Needs*

20

*Unique clients served per service/referral

